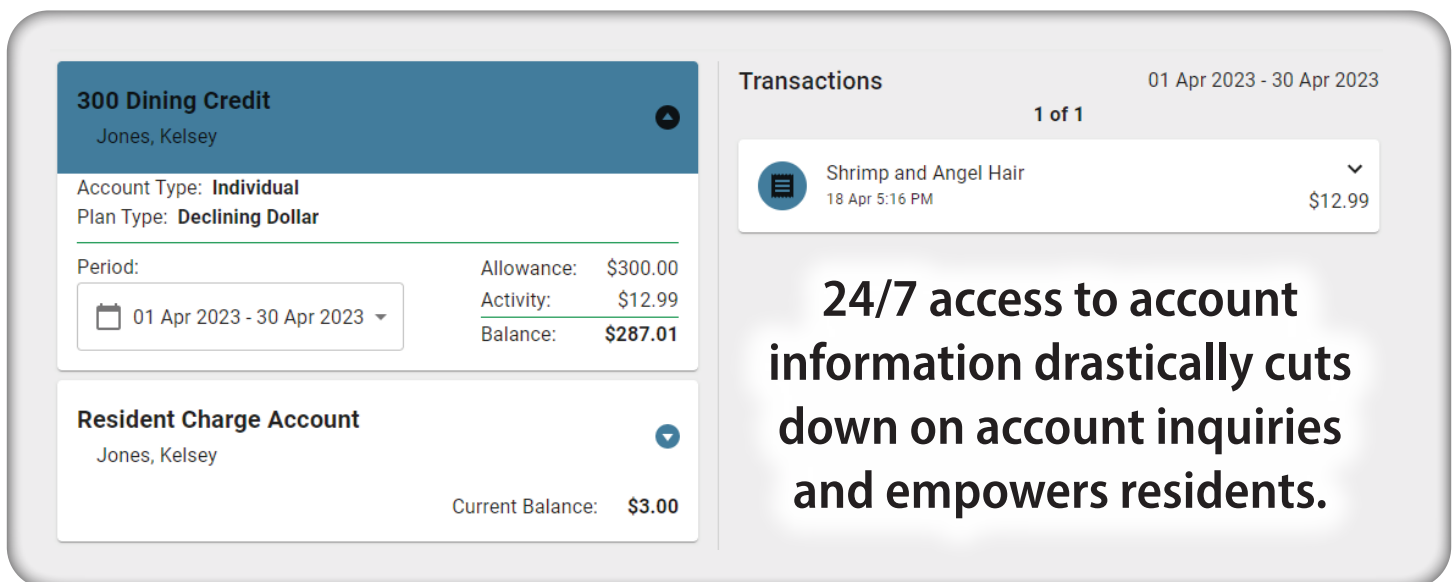# Resident Portal

FullCount's resident portal offers a convenient solution for residents, as they can quickly access all their information in one place. The streamlined experience can save time, reduce frustration, and help residents feel more in control.

300 Dining Credit
Jones, Kelsey

Account Type: **Individual**
Plan Type: **Declining Dollar**

Period:
01 Apr 2023 - 30 Apr 2023

Allowance: $300.00
Activity: $12.99
Balance: $287.01

Resident Charge Account
Jones, Kelsey

Current Balance: $3.00

Transactions   01 Apr 2023 - 30 Apr 2023
1 of 1

Shrimp and Angel Hair
18 Apr 5:16 PM $12.99

24/7 access to account information drastically cuts down on account inquiries and empowers residents.

- **Securely deliver convenient access to account information, online ordering, and reservations to give residents and families peace of mind.**

- **Self-service options increase resident satisfaction and cut labor costs.**

- **Easily integrates with other host portals for easy login and community access via one platform.**

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By offering FullCount's resident portal to our residents, we have found that it not only reduced the number of account inquiries but also significantly improved resident satisfaction by providing a more efficient and convenient way to manage their accounts.

**Larry Brooks
Spring Lake Village
Director of Dining Services**

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Reservations

- Give residents flexibility and control while managing mealtime traffic with customizable features and availability limits to fit your community's needs.

- Residents can select their companions for reservation to avoid duplicate bookings. Parties on booking are notified via their preferred method of communication.

- Special requests and configurable notification settings.

- Utilize across campus for increased participation and improved planning.

- Integrates into existing community portals, simplifying resident access.
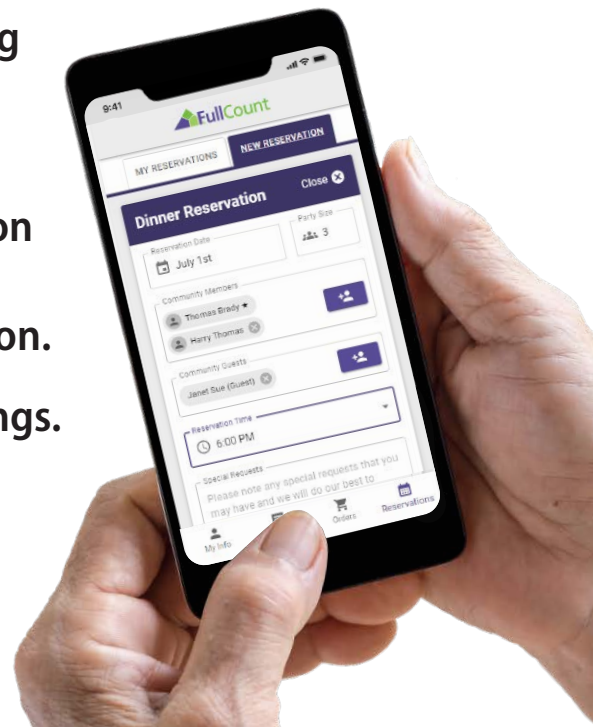
Online Ordering

- Flexible and convenient for staff and residents.

- Include images of plated items for easy identification.

- User-friendly design with familiar layout.

- Menus pull from same database as existing POS system, with options to customize availability.

- Utilize for non-dining needs, such as maintenance or grocery orders.